

## Robin Hole Booking Terms and Conditions

- We do not accept bookings for one night at weekends.
- The deposit is non-refundable and is required to secure the booking.
- All bookings remain provisional until the deposit has been paid and it has been received and acknowledged by the County Administrator.
- Provisional bookings will be held for 2 weeks only. After this time the dates will be made available again.
- If you cancel your booking, your deposit cannot be refunded or used for another booking unless we receive a new booking for the original dates confirmed.
- Payment terms invoices will be sent one month before the booking and final payment is required 2 weeks before your visit.
- A refundable cleaning deposit of £50 is required, which will be returned following your visit provided the house/site has been left clean and tidy (cleaning schedules will be provided with all bookings).
- If you book the house or the campsite only, another party may book the remaining accommodation for the same dates.

## Campsite bookings:

• A minimum site fee of £100 applies to all overnight campsite bookings.

## Day bookings:

- Day bookings are from 9am to 4pm.
- Morning, afternoon, and evening bookings are by agreement.

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